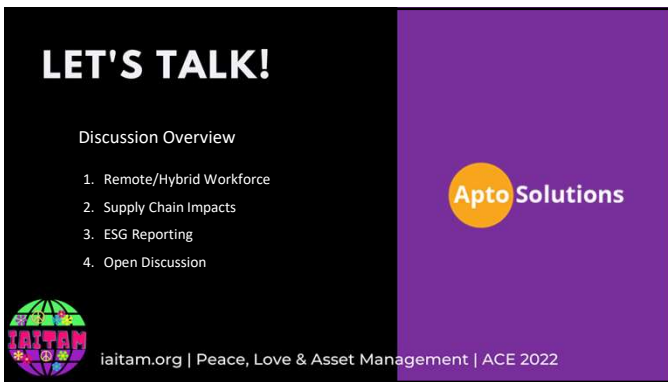
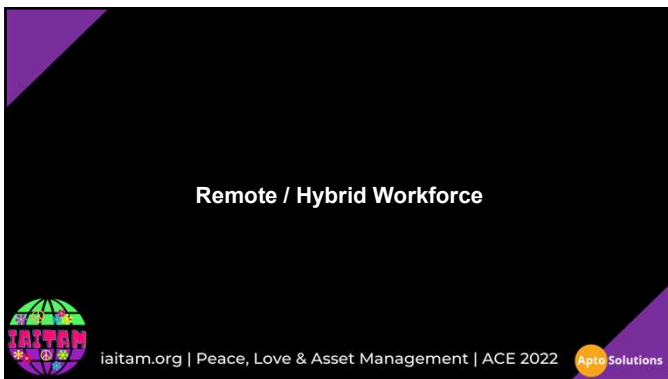




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Before Covid...

Many customers used centralized locations for collection



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4

Early Covid...

Thousands of addresses became the norm and a challenge for ITAD companies and IT asset managers


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5

Pandemic iPhone Refresh

- iPhone refresh for 1200 employees from remote locations
- Our solution- Box Return program
- We successfully received over 1200 units through the process and we now use it for multiple clients



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6


Box Return Program

With our partnership with UPS, returning a computer or mobile device is as easy as 1,2,3!

- 1 Go to customized portal and complete short form.
- 2 QR code emailed to mobile device. No printing needed.
- 3 UPS Store scans QR code. Packing services are included.



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7

Mobile Device Management (MDM)

- Challenge: Moving devices via UPS
- Best Practice-Secure Method of return
- Mitigate Risk for Clients
- Unlocked upon receipt
- Successfully executed




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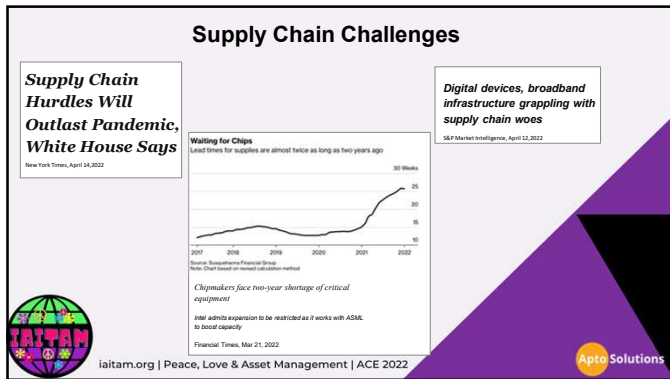
Supply Chain Impacts



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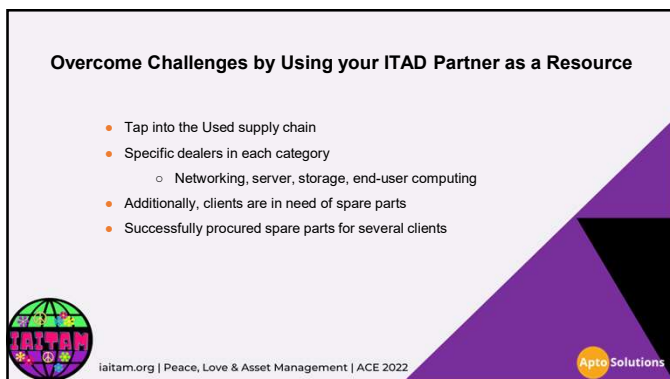
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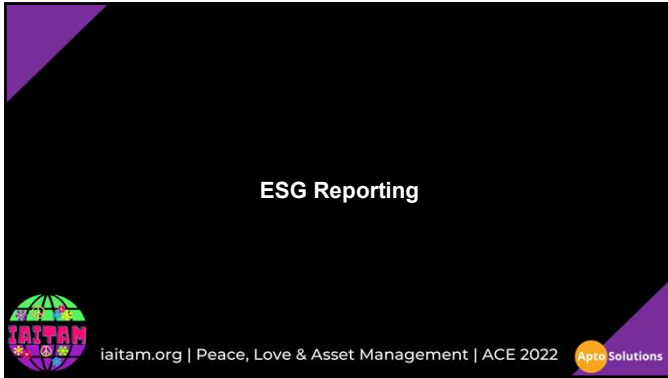
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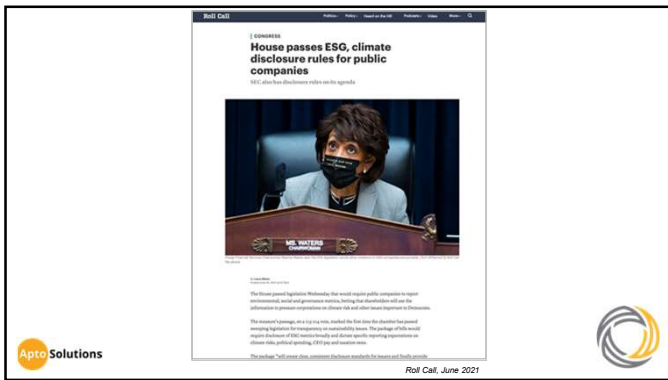
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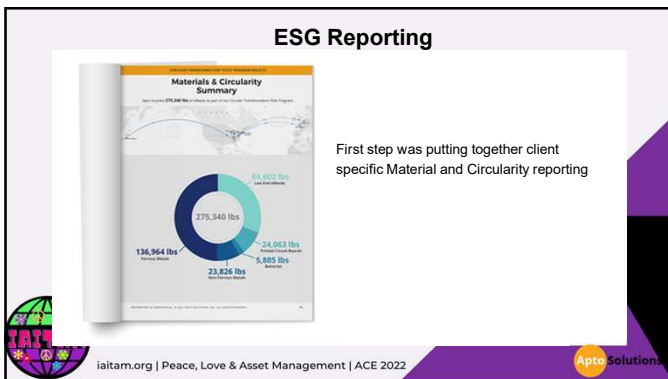
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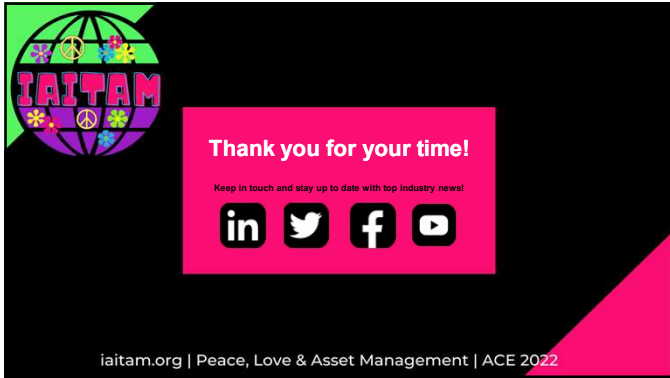
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