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Stories from Hell

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Stories from Hell

No Visibility or Tracking	Bad Customer Experience
Inconsistent or No Tagging	No Reporting
Spotty Coverage	Late Deliveries
Improper or No Packing Materials	Wrong and Damaged Fees
Poor Communication	Lease Extension Fees
Untrained Drivers	Data Breach
	... And Lots of Other S*!%!

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Taking Control

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What to Look For in ITAM Logistics



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What to Look For in ITAM Logistics



- ✔ Online ordering, tracking, and reporting
- ✔ Pickup from anywhere (100% of US zip codes as a minimum)
- ✔ Deliver to anywhere (lease returns, ITAD facilities, internal addresses, etc)
- ✔ Commercial or residential origin and destination addresses
- ✔ Parcel, freight, and onsite packing capabilities
- ✔ Consistent tagging and packing procedures at any address
- ✔ Trained, tech-enabled drivers with proper packing materials
- ✔ Carbon-neutral and ESG capabilities

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Sleep Tight!



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