

RFQs – Why the price doesn't tell you the cost.

Jon DeMent, DMD Systems Recovery



Finding your IAITAM Oasis

Agenda

- 01 Introductions
- 02 Definitions
- 03 Comparison
- 04 Maturity Model
- 05 Attributes
- 06 Immediate ITAD Steps
- 07 Questions







Jon DeMent

VP of DMD Systems Recovery
15 years of experience in ITAD
Board Member NAID iSigma
Certification Committee





RFQs – Why the price doesn't tell you the cost.

- · How to Drive Integrity in RFQ process?
- Many Enterprises utilize procurementgenerated pricing models suited to services with significant differences from ITAD creating:
 - Cost Confusion
 - Misleading Values
- How should pricing be requested for an ITAD solution to ensure full disclosure and transparency in both service pricing and recovery values?







Tiki Hut For Sale

Experience the ultimate beachfront escape: a cozy tiki hut on pristine sands, offering serene ocean vistas and the soothing ambiance of waves. Start and end your days with nature's spectacle right at your doorstep.



Built with authentic bamboo and palm leaves, embodying the essence of island living for relaxed comfort and simple elegance.



Cozy interior space, perfect for singles or couples looking for a serene beachside retreat. Features an open-plan living area, sleeping quarters, and a compact kitchenette.



Comes equipped with basic amenities for a comfortable stay and a spacious beachfront deck and includes a private section of the beach, ensuring utmost privacy and exclusivity.



Location

Located for serene tranquility, the property boasts a sweeping 180-degree ocean panorama, providing breathtaking views from dawn to dusk.







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The Devil is in the Details - something may seem simple, but the details are complicated.

Requirements	Hut 1	Hut 2	Hut 3
Sq Ft.	~1000	~1000	1589
BD/BA	1/0	1/0	2/2
HVAC – Central Air	N	N	Υ
Private Beach Access	Υ	Υ	Υ
Energy Efficiency / Solar Power	N	N	Υ
Private Dock	N	N	Υ
Gated Community	N	N	Υ
Walk in Closet	N	N	Υ
Built in the last 10 years	N	N	Υ





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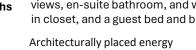
\$387K 2BD 2BA 1598 Sq Ft.

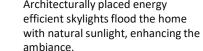
This remarkable 5-year-old home spans 1,600 sq ft of meticulously designed living space. Boasting 2 bedrooms, 2 bathrooms, skylights, central air conditioning, solar power, and a comprehensive homeowner's warranty.

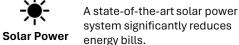


Skylights

Two generously sized bedrooms, including a master suite with ocean views, en-suite bathroom, and walkin closet, and a guest bed and bath.







Designed for optimal energy use with he appliances and lights. **Energy Efficient**



High-efficiency central air conditioning.





Offers direct beach access, private boat dock, and is conveniently located within a vibrant community, close to shopping, dining, and entertainment options.



Enjoy peace of mind with a comprehensive Homeowner's Homeowner warranty covering appliances, electrical, and plumbing.



Includes a patio for alfresco dining and secure garage with Outdoor Oasis ample parking.



Privacy & Security

Property includes gated entry, professional landscaping, and a modern security system ensuring privacy and peace of mind.



Boat Dock

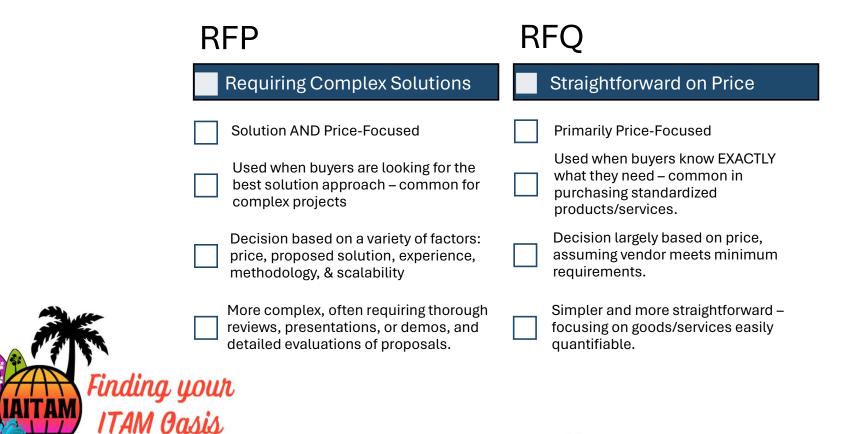
The private dock accommodates boats up to 50 ft long, with easy access to open water.





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RFP vs PFQs – Both crucial tools for Procurement but serving different purposes.





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RFP/RFQ – Key Questions

- What are driving factors for cost of electronic recycling and extend each contributes to proposed cost?
- How do you determine FMV of our assets?
- Does your company directly handle recycling of assets with no resale value, or do you depend on your partners to handle recycling services?
- What type of data destruction evidence is provided?
- What type of industry certifications do you hold?
- What is your reusable yield?
- What is your methodology to assure team upholds commitments with time and are properly prepared?
- Define your company structure and who will be dedicated to the account.







Services – What does "Processing" Mean?



Asset Reconciliation - Detailed Asset Reporting



Receiving



Testing



Remote Management Removal



Electronic Recycling



Data Destruction



Hazardous Materials Management







Services – Common Formats & Uncommon Answers

Equipment type	Processing Fee	Processing Fee	Processing Fee
Desktop PC	\$2	\$5	\$22
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Laptop	\$2	\$5	\$22
Printer	\$2	\$5	\$10
LCD monitor	\$2	\$5	\$10
CRT monitor	\$2	\$0.85	\$3.50
Switch	\$2	\$5	\$22
Keyboard(s)	\$0	\$0	\$0.23





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Services – Samples

BELOW TECH CUT LINE - Processing Fees-Asset with no FMV (Transportation not included) - Processing of equipment (Sort, Scan, Recycling, Reporting)

	CUSTOMER Devices			Mobile	bile Enterprise Peripherals		5	Bulk	CRT		
Note	ebooks	PCs, Workstations	Flat Panel Display Monitors	Tablets, Mobile Phones	Servers, Storage Arrays	Networking, Switches, Routers, Hubs, UPS	Printers, Copiers, Scanners	Accessorie s (Small Serialized Assets)	Loose HDDs	Non- Serialized Assets	CRT Monitor
(per	device)	(per device)	(per device)	(per device)	(per device)	(per device)	(per device)	(per device)	(per device)	(per lb.)	(per device)
\$!	5.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	\$0.32	\$25.00

ABOVE TECH CUT LINE - Processing Fees-Asset with FMV (Transportation not included) - Processing and Remarking of Equipment (Sort, Scan, Data Wipe, Functional Testing, Recycling, Reporting)

CUSTOMER Devices		Mobile	Mobile Enterprise		Peripherals			Bulk	CRT	
Notebooks	PCs, Workstations	Flat Panel Display Monitors	Tablets, Mobile Phones	Servers, Storage Arrays	Networking, Switches, Routers, Hubs, UPS	Printers, Copiers, Scanners	Accessorie s (Small Serialized Assets)	Loose HDDs	Non- Serialized Assets	CRT Monitor
(per device)	(per device)	(per device)	(per device)	(per device)	(per device)	(per device)	(per device)	(per device)	(per lb.)	(per device)
\$5.00	\$13.00	\$5.00	\$13.00	\$10.00	\$5.00	\$5.00	\$5.00	\$10.00	\$0.32	\$25.00



Please quote from asset types below and provide estimated recycling cost. If item can be resold, please provide approximate estimate of what CUSTOMER would see in proceeds. And if item is donatable please indicate costs associated if any.	2-3 Years Quantity	Recycling Cost
Siemens - 20 L30250 - Desk Phone	4262	\$21,310.00
HP - Prodesk 600 (G1) SFF - Desktop	3196	\$41,548.00
Lenovo - Thinkpad T450 - Laptop	1636	\$21,268.00



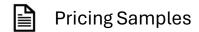
Services - Format Recommendation

Equipment type	Receiving	Assat Paparting	Data Destruction	Posalo Foos	Populing Foo	Total	Supplier Notes
Equipment type	Necelving	Asset neporting	Data Destruction	nesale rees	necycling ree	IUlal	Data Bearing (potential
							fees for lock removal & RAM
Desktop PC (Resale)	\$0	\$6	\$8	\$0	\$0	\$14	replacement) See SoW
Desktop PC (Recycle)	\$0	\$6	\$2	\$0	\$0	\$8	Physical Data Destruction
							\$2 fee if Data Bearing (Do
							you require asset detail - \$6
Printer	\$0	\$6	\$0	\$0	\$0	\$6	if not)
Switch (Resale)	\$0	\$6	\$8	\$0	\$0	\$14	NIST Purge Compliance
Switch (Recycle)	\$0	\$6	\$0	\$0	\$0	\$6	Physical Teardown/Recycle
							Per lbs fee for hazardous
							material (Do you require
CRT Monitor	\$0	\$6	\$0	\$0	\$3.50 per lbs.	~\$35	asset detail -\$6 if not)
							Digital or Physical
						\$3.50 -	Destruction based on
Hard Drive	\$0	\$1.50	\$2/\$8	\$0	\$0	\$9.50	remarketing





Value Recovery – How is the recovery value of the assets being compensated?



Fair Market Value (FMV)

Consignment/Revenue Share

Upgrade or Resale Fees





Value Recovery – Common Formats & Uncommon Answers

Equipment type	Payment	Resale Value	Residual Value
Desktop PC	\$290	\$290	\$290
Laptop	\$350	\$585	\$125
Smartphone	\$205	\$355	\$205
Tablet	\$35	\$35	\$35
Switch	\$0.48	\$0.48	\$0.48





Value Recovery – Samples

Equipment type	Residual value	Supplier Notes
Desktop PC		
Laptop		

Please quote from asset types below and provide estimated recycling cost. If item can be resold, please provide approximate estimate of what CUSTOMER would see in proceeds. And if item is donatable please indicate costs associated if any.	2-3 Years Quantity	Resale Value
Siemens - 20 L30250 - Desk Phone	4262	\$ -
HP - Prodesk 600 (G1) SFF - Desktop	3196	\$70,312.00

Asset Type	Total Quantity	Resalable	Scrap	Scrap Weight (lbs.)	Total Quantity Weight (lbs.)	Total Value of resalable items
Laptop	25	7	18	36.00	50.0	
Desktop	1	0	1	6.55	6.6	



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Finding your

ITAM Oasis

Value Recovery - Format Recommendation

Equipment type	Estimated Qty	Resale Values	Resale Fees	FMV or Rev Share % *Indicate which	Customer Payment	Supplier Notes
Dell OptiPlex 5080 Micro - Intel Core i5-	1000	\$125.00	\$8-\$12	80% FMV	\$65	Assumed B1 (*See included grading schedule) 10500T CPU 16GB RAM 256GB SSD (Fees could apply for remote management or RAM replacement – See SoW Pricing)
A2172 Apple iPhone 12	2500	\$245.00	\$8-\$12	80% FMV	\$137	Assumed B1 (*See included grading schedule) Condition128GB Unlocked (Fees could apply for remote management– See SoW Pricing)
Dell PowerEdge R730	4000	\$800.00	\$0.00	60% Rev Share	\$480	Assumed B1 (*See included grading schedule) Condition Dual Intel Xeon E5-2699 v4 CPU 16 x 32GB DDR4 RAM, 16 x 1TB 2.5" NLSAS HDD





Deinstallation & Logistics – Essential services for moving customer assets to secure processing facility.



De-Installation



Freight



Staging



Packaging



Onsite Services





Deinstallation & Logistics – Common Formats & Uncommon Answers

Equipment type	Shipping Cost	Pickup Fee	Per Asset	Per Pallet	Hourly Rate
Desktop PC	\$290	\$290	\$290	\$5	\$85
	\$350	\$585	\$125	\$305	\$85





Deinstallation & Logistics – Samples

Equipment type	Processing Fee	Shipping Cost	Pickup Cost	Residual value	Supplier Notes
Desktop PC					
Laptop					
Laserjet office printer					

Location	Shipping/Pickup cost from vendor's nearest facility
ORD - Chicago	
IAH - Houston	
SFO - San Francisco	

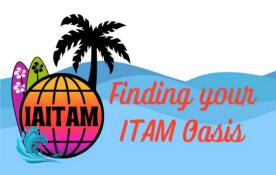
Region	Product	Processing Fee, \$	Processing Fee, Unit	Shipping Fee, \$	Shipping Fee, Unit
· · · - · ·	Macbook Pro 13"	11.00	unit		unit
AMER	Macbook Pro 16"	11.00	unit	55.00	unit





Deinstallation & Logistics – Format Recommendation

Equipment type	Qty	Location	Needs De-Install	Shipping Cost	Materials	Onsite Services (per hr)	Total	Supplier Notes
Desktop PC	55	Henderso n, NV	No	\$305	\$0	\$85		Single Pallet LTLT transport, loading dock access, materials, Single Level II tech 1hr min.
Server	440	Nashville, TN	Yes	\$5650	\$385	\$105		36 Pallets Dedicated Transport, (2) Level I techs estimated at 31 hrs each. Travel and Materials inclusive, Lift Gate Needed





What Else?

- ✓ Pilot Programs
- Optional Services
- Sample Statement of Work with inclusive terms & deliverables
- Reference Interviews
- ☑ ESG and Certification Alignment
- ▼ Environmental Metrics
- Reporting Review













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Jon DeMent

DMD Systems Recovery

Name & Company



jon@dmdsystems.com

(480) 206-8437

Email & Phone



linkedin.com/in/jonathan-dement-02604023/

linkedin.com/company/dmd-systems-recovery-llc

Social



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